



Social Care Services Board
Friday 4 March 2016

Review of Family, Friends and Communities

Purpose of the report: The Families, Friends and Communities (FFC) programme seeks to increase community capacity and reduce the related cost of care and support.

Introduction:

1. It has been agreed by the Chairmen of the Council's Scrutiny Boards that any relevant Internal Audit reports that have attracted an audit opinion of either "Major Improvement Needed" or "Unsatisfactory", and/or those with high priority recommendations, will be considered for inclusion on the Board's work programme.

Context:

2. Internal Audit undertook a review of Family, Friends and Communities in January 2016. The report produced as a result of this review attracted an audit opinion that some improvements were needed. There were three recommendations made. A summary of the audit findings and recommendations is attached as **Annex A**. The agreed Management Action Plan is attached as **Annex B**. The supporting audit report has been previously circulated to committee members.
3. Officers from the service and Internal Audit will be available at the meeting, and the Scrutiny Board is asked to review the actions being taken to address the audit recommendations made.

Recommendations:

4. Ensure all information on the Surrey Information Point is kept current and links tested to ensure they work. **(M)**
SCC should ensure that all savings targets including those for FFC are realistic. **(H)**

The budgets for Adult Social Care should be revised to reflect additional pressures and realistic savings. **(H)**

Next steps:

The Board will continue to have oversight of any relevant audit report that has attracted an audit opinion of either “Major Improvement Needed” or “Unsatisfactory”, and/or those with high priority recommendations.

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Sources/background papers: Internal Audit Review of Families, Friends and Communities